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Bib Data Sheet

<b>SERIAL NUMBER</b> 09/713,888	<b>FILING DATE</b> 11/16/2000 <b>RULE</b> -	<b>CLASS</b> 379	<b>GROUP ART UNIT</b> 2643	<b>ATTORNEY DOCKET NO.</b> NORT-0075 (12744RRUS01U)
<b>APPLICANTS</b> Tammy S. Dore, San Antonio, TX ; Steven W. Craycraft, Plano, TX ; Pratima Sharma, Plano, TX ; Joseph J. Deutsch, Frisco, TX ;				
** CONTINUING DATA ***** NO				
** FOREIGN APPLICATIONS ***** NO				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/27/2001 -				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <u>DT</u> Examiner's Signature Initials		STATE OR COUNTRY TX	SHEETS DRAWING 4	TOTAL CLAIMS 367
				INDEPENDENT CLAIMS 5
<b>ADDRESS</b> 21906				
<b>TITLE</b> Collecting information before or during a call				
<b>FILING FEE RECEIVED</b> 1140	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	